Following the decommissioning of Indico.UN in October 2022, the team resolved minor issues relating to the decommissioning and completed the integration with C*Cure used by the security teams at ESCWA and UNOG Geneva.

The groundwork for more modern features is being laid through the implementation of Python 3, which will also allow for future enhancements in the accessibility standards of Indico.UN. To facilitate this implementation, a development freeze was implemented as of December 2022 and will last until the end of February 2023. In parallel, the business analysis teams have been working to collect requirements for features like Digital badges and onboarded new clients like UNCITRAL and UNICRI over the last three months.

An updated project plan for 2023 with new work packages was presented to and approved by the Indico.UN project board in January 2023. The new work packages can be found on the next page, along with a status update on each one. On integration with other systems, the Indico.UN team will be focusing on more exchange of data with systems like gMeets and Fareharbor (used by the UNOG Visitors centre) in 2023. We will also provide standard forms and templates which will allow event organizers to better facilitate collecting of relevant data from event participants such as travel details.

We will continue sharing with stakeholders, bulletins on the latest features of Indico.UN and will organize a summer camp in Geneva in the summer of 2023. The summer camp will allow us to share an in-depth view of existing and upcoming features with all attendees. We will also organize a virtual stakeholder meeting on 15 March, for which invitations have already been sent out.

I want to thank everyone for the support you have shown to the entire team in 2022 and wish everyone the very best for 2023.
## ONBOARDING OF NEW CLIENTS
- UNCITRAL organized its first event on Indico.UN from 23-27 January 2023 and will be fully onboarded during 2023.
- UNICRI was onboarded and organized its first event on Indico.UN on 9 November 2022. The event was successful, and a lessons-learned session was held to gather client’s feedback. A two-year Service Level Agreement was signed on 22 December 2022.
- UNESCO organized the first event under the new SLA agreement from 7-8 December 2022.

## TRANSITION TO PYTHON 3
- The development team are adapting Indico.UN to be compatible with Python 3 by resolving interdependency issues.
- Testing all Indico.UN modules to ensure business processes are not affected by the transition to Python 3.

## TWO-FACTOR AUTHENTICATION
- The business analysis on the security controls and security requirements related to Indico.UN and the different type of users was started in January.

## UN GENEVA - DIGITAL BADGE PROJECT
- The business analysis on the security controls and security requirements related to Indico.UN and the different type of users was started in January.

## INTEGRATION WITH C*CURE
- Integration with ESCWA and Geneva C*CURE instances implemented.
- Analysis of the C-Cure integration for Vienna-based users is ongoing.

## INTEGRATION WITH THE WHO SECURITY SYSTEM
- WHO has requested the integration of Indico.UN with the WHO security System, Securiton, to allow participants to enter the events held at WHO premises in Geneva by scanning a QR code, sent by Indico.UN at approval.
- The business analysis and requirement collection started in December.

## INTEGRATION WITH UMOJA / SUPPORT OF FUNDED PARTICIPANTS
- BRZ 4000000902 related to the collection and sharing of trip details with UMOJA was not approved by the UMOJA team due to technical complexities. Integration efforts with UMOJA are on hold until the completion of the ongoing upgrade of UMOJA.
- Business requirements related to the collection and sharing of the trip details of funded participants that can be implemented without the need for UMOJA integration were finalized and will be implemented in 2023.

## INTEGRATION WITH OTHER APPLICATIONS
- The business analysis of the integration between Indico.UN and Fareharbor has started.
- Implemented session merge for gMeets-generated sessions to avoid any duplicates.
**ACCESS AUTHORIZATION MODULE (AAM)**
- UNIS Vienna launched the Indico.UN Access Authorization module-based accreditations for journalists in Vienna.
- The onboarding of Geneva staff visitors on the AAM is scheduled for 2023 and the business analysis started in December.
- The business analysis on the onboarding of UNOG Guided Tour office on the AAM for visitors and subsequent integration with the booking system (Fareharbor) is ongoing.
- Improvements such as the option to add QR codes in email templates and a feature allowing security officers to update a photo with one taken by them is implemented.
- Security officers can update photo with one taken from a camera.

**IMPROVING ACCESSIBILITY AND MULTILINGUALISM**
- Updated the audio Captcha to improve accessibility.
- Two user accessibility tests with persons with visual disabilities were conducted in January 2023. The tests focused on the event participant’s experience with the Indico.UN, using the commonly used screen reader application - Jaws.

**CLEANUP OF LEGACY ACCOUNTS**
- Indico.UN has approximately 600,000 users, and a clean-up of inactive accounts is planned for 2023. Inactive users will be notified and those that remain inactive will be suspended.
- The last log-in date field has been defined for all accounts.

**SOFTWARE MAINTAINENCE**
- A new feature allowing Media personnel to register in the AAM was created for all events occurring in NY HQ, Geneva Palais des Nations and Palais Wilson.
- Completed migration of all legacy data from Indico.UN version 1 to version 2.
- Added blind carbon copy feature for emails sent to participants.
- gMeets synchronization with Indico.UN version 2 updated.
- Updates to prevent a person from being invited twice for the same meeting.
- Fixed issues related to importing from an excel file.
- Fixed sync issues related to decommissioning of Indico.UN version 1.
- New statistics were developed for WHO and for internal management.
- Webpage visit analytics are being added to the Analytical Module.
- The Analytical Module data structure was fully linked to the Indico.UN locations and organizational units.

**USER SUPPORT AND COMPLETING USER DOCUMENTATION**
- Two bulletins; on Zoom and Access Authorization Module were shared with all stakeholders.
- List flow guidelines published and translated on the help portal.
- Analytical module guidelines published on the help portal.
- The final version of the generic training material for the Access Authorization Module was created and added to the Indico.UN Help Portal.
- UNECA held their first internal Indico.UN training in November for conference organizers.

**Recurrent Activities**
CUSTOMIZATION FOR SPECIFIC EVENTS AND CONFERENCES
- Indico.UN delivered customized List of Participants using the Indico.UN Listflow application to WHO, OPCW and UNCITRAL.
- Multiple badge customizations for UNEP, UNECA and ESCAP.

SECURITY IMPROVEMENTS
- Updated permissions to block category manager from changing the representation type schema.

INFRASTRUCTURE IMPROVEMENTS
- A new user acceptance/testing environment was created to test Python 3 improvements by Business Analysts.
- Disaster recovery exercise successfully completed on 17 December 2022.

INDICO.UN GOVERNANCE
- The Indico.UN 2022 project status update was presented and 2023 plan approved by PPRB in December.
- The Indico.UN 2022 project status and 2023 plan were presented and approved by Indico.UN Project Board in January.

MAJOR ACTIVITIES FOR THE NEXT 3 MONTHS
- Provide hyper care to clients facing any unforeseen issues due to implementation of Python 3.
- Continue collaboration with Geneva security to complete the digital badge implementation in Geneva.
- Continue the business analysis for the integration with the WHO security system.
- Conduct an external assessment to evaluate potential accessibility improvements.
- Conduct a Indico workshop in collaboration with CERN.
- Prepare for the next Stakeholder meeting.
ANALYTICAL REPORTS

Events by Year and Month

Events, total registrations, approved participants and badges printed over the last 6 Months

- Events
- Total registrations
- Approved participants
- Badges printed